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CITY COUNCIL CITY MANAGER 440-286-2600

Fax: 440-286-2658

Finance 440-286-2470

Fax: 440-286-2658

Income Tax 440-286-2696 Fax: 440-279-0903

Water & Sewer Billing 440-286-2949 Fax: 440-286-2658

PARK & RECREATION

440-286-2630 Fax: 440-286-2658

POLICE

440-286-6123 Fax: 440-286-2680

PLANNING & ZONING 440-286-2654 Fax: 440-286-5541

> Public Service 440-286-2655 Fax: 440-286-5541

Division of Streets, Cemeteries & Parks 440-286-2656 Fax: 440-286-2681

Division of Water & Wastewater 440-286-2657 Fax: 440-286-7538 Dear New Resident/Business,

Welcome to the City of Chardon! We are pleased that you have decided to reside and/or do business in our City, one that is rich in history and culture. Additionally, we hope that you are able to enjoy and participate in the many services and amenities offered by the City, which include the public square park and a diverse set of recreational programs. The City also provides important municipal services, such as public safety, road maintenance, snow plowing, and water distribution and treatment. Please visit our website at <a href="https://www.chardon.cc">www.chardon.cc</a> for more information.

In order to fund municipal operations and services, the City has a 2% income tax in place. As with any other municipality in Ohio, an important civic obligation for every resident and business in Chardon is to comply with the municipal income tax requirements. In order for you to ensure compliance, the enclosed municipal income tax registration form must be completed and returned shortly after your receipt of this letter, to Barb Raikes, Deputy Tax Administrator, 111 Water Street, 2<sup>nd</sup> Floor, Chardon, OH 44024. Delays in returning this form can negatively affect your income tax obligations to the City. Any questions or concerns regarding the municipal income tax can be directed to the Deputy Tax Administrator, Barbara L. Raikes, at 440-286-2696.

In regards to your water/sewer account, the City offers a direct payment program. If you are interested in participating, please return the enclosed form and related documentation. You can also pay your water/sewer bill online at <a href="https://www.chardon.cc">www.chardon.cc</a>, where you can also register and pay for recreational programs. For new residents, enclosed is the application form for the Utility Discount Program, which indicates the requirements needed to qualify and the documentation you need to submit with the application form.

Once again, thank you for becoming a part of the Chardon community. We look forward to serving you!

Sincerely,

Randal B. Sharpe City Manager